



Problem Resolution Report

NORTHROP GRUMMAN

MASL Corrections
NG/CoSD-013

Date: January 30, 2007

Summary:

In accordance with the provisions of the IT and Telecommunications Service Agreement dated January 24, 2006 ("the Agreement") by and between the County of San Diego ("County") and Northrop Grumman Information Technology, Inc. ("Northrop Grumman" or "Contractor") (hereinafter collectively referred to as "the Parties") agreement is reached on the date shown above.

Issue or Problem:

The Parties wish to modify the base measure criteria for MASL ID numbers 35, 37 and 39 in Sections 8.3.5.27, 8.3.5.29, 8.3.5.31, respectively, of Schedule 4.3 of the Agreement. The existing MASL language associates work request budget performance to labor hours, which would require Contractor to manage work requests according to individual labor categories by hour, instead of by the dollar value of the work request.

Resolution:

The County of San Diego and Northrop Grumman have agreed that:

The current base measure for low, medium and high risk work request budget performance specifies a base measure of "billable hours expended." The correct base measure is "billable dollars expended."

The resolution of the issue or Problem as described in this Problem Resolution Report shall govern the Parties' actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.



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IN WITNESS WHEREOF, The Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

COUNTY OF SAN DIEGO

By: Dorothy R. Gardner

Name: Dorothy R. Gardner

Title: Sr. PCO

Date: 2/6/07

NORTHROP GRUMMAN INFORMATION
TECHNOLOGY, INC.

By: Randolph Parbst

Name: RANDOLPH PARBST

DATE
Title: 1/30/2007

TITLE
Date: DR, CONTRACTS